

DISCHARGE POLICY

EFFECTIVE DATE: December 5, 2011 (revised June 3, 2013)

POLICY

This policy addresses discharge planning for a variety of population in the eight continua in Missouri, including, St. Louis City, St. Louis County, St Charles (St. Charles/Lincoln and Warren Counties), Springfield (Greene, Christian and Webster Counties), Joplin (Jasper and Newton Counties), St. Joseph (Andrew, Buchanan and DeKalb Counties), Kansas City (Jackson County) and Balance of State (101 Counties, not included in another continuum).

DEFINITIONS

I. HUD Definition of "Homeless"

According to the U.S. Department of Housing and Urban Development (HUD), a person is considered homeless if they are living in places not meant for human habitation, such as cars, parks, sidewalks, abandoned buildings or on the street. In addition, persons are also considered homeless if:

- They reside in Emergency shelters.
- They reside in Transitional or Supportive Housing for persons who are homeless and who originally came from the streets or emergency shelters.
- They came from any of the above places but are spending a short time (up to 90 consecutive days) in a hospital or other institution.
- They are being evicted within 14 days from a private dwelling unit and no subsequent residence has been identified.
- They are being discharged within a week from an institution, such as a mental health or substance abuse treatment facility or a jail/prison, in which the person has been a resident for more than 90 consecutive days and no subsequent residence has been identified.
- They are fleeing, or are attempting to flee, domestic violence, dating violence, sexual
 assault, stalking, or other dangerous or life-threatening conditions that relate to
 violence, and the person has no other residence and lacks the resources or support
 networks to obtain other permanent housing.

II. Guiding Principles

In order to develop recommendations for this discharge policy, the following guiding principles were developed:

- 1. Homelessness is unacceptable in Missouri.
- 2. Efforts to secure permanent housing shall be made prior to being discharged from a state or public facility, such as a mental health facility, substance abuse treatment facility, long-term care facility or jail/prison.
- 3. If "temporary" shelter placement is unavoidable, the reasons for this should be documented.
- 4. If after having exhausted efforts to engage the client in a discharge plan, if the client continues to refuse services, the efforts will be noted.
- 5. If a client receiving out-patient services becomes homeless, the state or public facility should work actively with available community resources to locate suitable housing.

III. PROCEDURES

- 1. Adoption of Guiding Principles: All agencies and institutions serving the homeless population in Missouri shall adopt the guiding principles outlined in II, above.
- 2. Agency Adoption of Discharge Policy: All agencies and institutions within Missouri shall develop and implement a discharge policy that includes the following:
 - a. Individual Discharge Plan: Where applicable or feasible, begin planning an individual discharge plan that includes client involvement and buy-in.
 - b. Collaboration and partnerships: A variety of forms of partnerships and collaborations are needed to achieve an effective discharge planning system. It is the responsibility of each agency to partner and collaborate with other agencies in their Continuum of Care to ensure the best outcome for Missouri residents.
 - c. Adequate information systems and tracking: Agencies receiving McKinney-Vento HUD funding are required to participate in the Continuum of Care Homeless Management Information System (HMIS). For agencies not required, HMIS is preferred, but not mandatory, in order to improve communication, facilitate access to resources, and track completion of the discharge plan. Please note that Domestic Violence agencies are exempt from this requirement, as described in the Domestic Violence disclosure rules.
 - d. Integration of Community Resources: Agencies shall collaborate to reduce the duplication of services. Effective discharge planning procedures and policies shall be supported by all relevant community planning documents.

IV. FUTURE EFFORTS

Additional work is needed. Successful discharge planning policies to prevent homelessness are contingent upon identification of barriers and development of strategies to overcome those barriers. Some of the barriers identified by the committee include:

- Transportation
- Lack of Affordable and Accessible housing
- Access to SSI/SSDI and other benefits, including easier application or reinstatement in a timelier manner, both during and after release from incarceration.
- Money for medications
- Employment
- Domestic Violence Education
- High risk individuals, including, but not limited to, sex offenders, mental health clients, substance abuse and ex-offenders

Memorandum of Agreement Governor's Committee to End Homelessness Discharge Policy

Continuum of Care,commit that my agency and/o End Homelessness Discharge Fand that any policies and proconform with this Discharge Policies	r Continuum of Care has reviewed the Governor Policy, and that my Agency will comply with this edures developed, adopted and implemented Policy. The Discharge Policy will be reviewed even	, to or's Committee to s Discharge Policy, by my Agency, will ery three years by	
the Governor's Committee to End Homelessness. Next review date is set for July 1, 2016.			
For:			
	(Printed Name of Agency)		
Signed:	Date:		
Printed Name and Title:		-	
Witnessed by:	Date:		
Printed Name and Title:		_	

MO Veteran Employment Program

Presented by:

Shams Chughtai

Veterans Program Manager





Purpose

- Provide employment services to eligible veterans and spouses
- Conduct outreach to locate and serve hard to serve veterans
- Work with employers to place job ready veterans

DVOP

Veterans' Employment Services

- ✓ Disabled Veterans' Outreach Program Specialist (DVOP)
 - Employment related services
 - √ Case management
 - ✓ Referrals to partner agencies
 - √ Federal hiring information

Significant Barrier to Employment

- ✓ Disabled Veterans
- ✓ Homeless veteran
- Recently separated
- ✓ Offender
- ✓ Lacking High School diploma
- ✓ Low-income

LVER

- ✓ Local Veterans' Employment Representative (LVER)
 - ✓ Business and community outreach
 - Educate businesses and staff
 - ✓ Outreach for Show-Me Heroes initiative
 - ✓ Advocate for veterans

WOTC

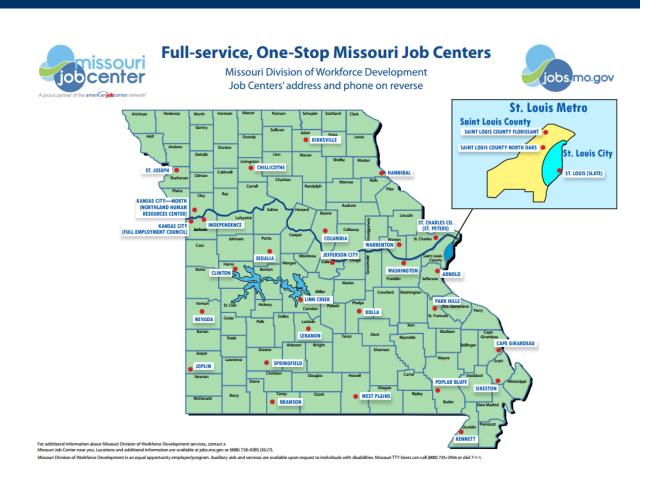
Work Opportunity Tax Credit

- ✓ Federal tax credit for businesses (max \$2400)
- Encourages employers to hire
- Ease transition from job to job
- Create high performance workplaces
- √ http://jobs.mo.gov/wotc

WOTC

- ✓ Examples of Criteria
 - ✓ Short-term welfare
 - ✓ Veterans receiving state assistance (i.e. food stamps)
 - ✓ Vocational rehabilitation referral
 - ✓ Supplemental Security Income recipient
 - Ex-felon within 1 year of release & member of a lowincome family

Missouri Job Centers









#TheNetBenefit Campaign

October 1, 2018

About Missouri Foundation for Health

Mission

To improve the health and well-being of individuals and communities most in need.











Humility



Commitment

Missouri Foundation for Health

About Missouri Foundation for Health

Missouri Foundation for Health is a resource for the region, working with communities and nonprofits to generate and accelerate positive changes in health.

As a catalyst for change, the Foundation improves the health of Missourians through:





Experience



Knowledge



Funding

Missouri Foundation for Health

Where We Work



The Foundation serves 84 counties and the city of St. Louis.

Why Now?



Childhood Obesity

Expanding Coverage

Infant Mortality

Informed by Research

Fall 2017:

Focus Groups & Statewide Survey

- Connect the dots across local services, community support, and federal programs.
- Stay focused on who the safety net actually serves.
- Talk about the community benefits of helping individuals and families in need.



The Net Benefit #TheNetBenefit

Launched Tuesday, June 26



Our Goal

Educate Missourians about what we all need to lead healthy lives and help create stronger communities and a stronger state.



Our Message

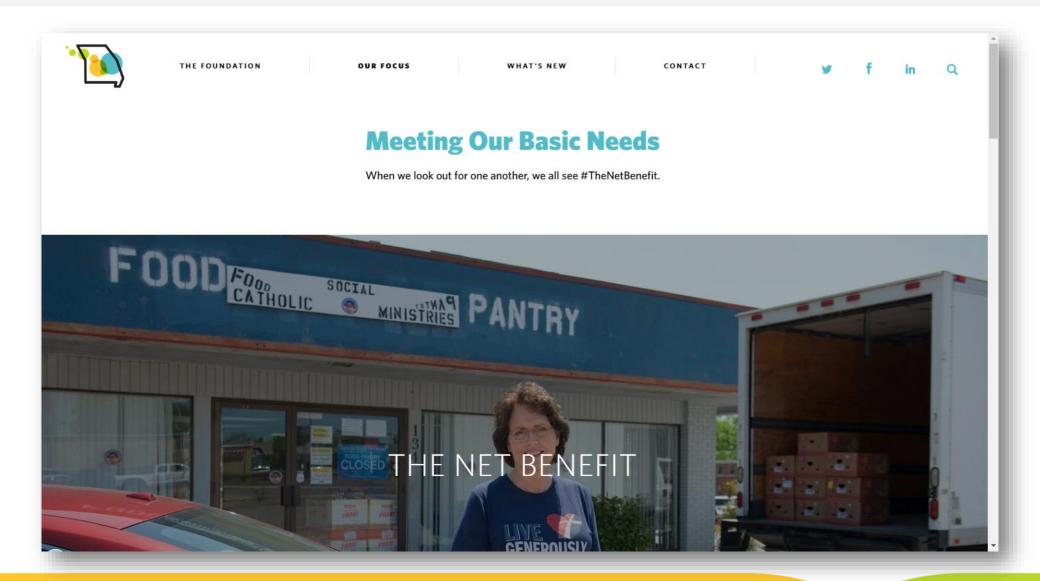
Our communities are only as strong as our people. And our people—our families, friends, and neighbors—are strong when they have access to the food, shelter, health care, and economic support they need to lead healthy lives.

When Missourians have access to care and resources that help them meet their needs, they have the opportunity to live up to their potential, bringing limitless value to their communities and to our state.

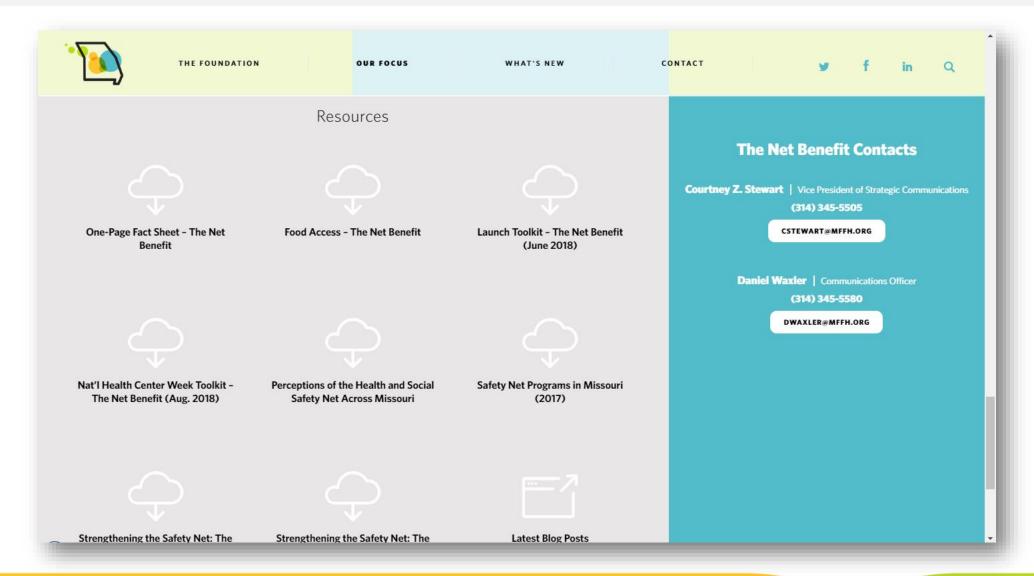
When we look out for one another, we all see *The Net Benefit*.

Missouri Foundation for Health

TheNetBenefit.org



TheNetBenefit.org



Materials

#TheNetBenefit

When we look out for one another, we all benefit.

Our communities are only as strong as our people. Our families, friends, and neighbors need access to food, shelter, health care, and economic support to lead healthy lives. It's true no matter who you are or where you live.

When Missourians have the essentials for their well-being, they can live up to their potential and bring limitless value to our communities and our state.





Food

When Missourians have access to enough nutritious food, they have the fuel they need to attend school prepared to learn, go to their jobs ready to be productive, and maintain their health as they age.

Food Stamp Program, known as the Supplemental Nutrition Assistance Program (SNAP), Special Supplemental Nutrition Program for Women,

Access to health coverage through Medicaid and CHIP gives children the support they need to grow and thrive, helps older adults stay in their homes, and makes care affordable for people with disabilities.

Medicaid (MO HealthNet), Children's Health Insurance Program (CHIP)



Read our stories. And share your own. TheNetBenefit.org



Shelter

More than 1 million Missourians -

including 250,000

children - count on state and federal

programs.

Individuals and families can create stability, find new opportunities, and improve their lives when they have the protection that a home provides.

> Housing assistance, including the Housing Choice Voucher program

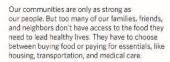
Economic Support

For Missourians most in need, direct economic support offers a crucial lifeline. These programs help many older adults and people with disabilities cover the basics, like food and utilities.

Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI) and disability Earned Income Tax Credit (EITC)

#TheNetBenefit

When everyone has access to nutritious food, we all benefit.



These Missourians rely on a combination of federal, state, and local programs to fight against hunger. With this access to food, they have the fuel they need to attend school prepared to learn, go to their jobs ready to be productive, and maintain their health as they age.





Nearly 15% of Missourians - and more than 17% of Missouri children - were food insecure at some point during 2016.



Food Stamp Program, known as the Supplemental Nutrition Assistance Program (SNAP)

In Missouri, SNAP helps more than 840,000 Missourians who are struggling to put enough food on the table. It's their first line of defense against hunger and gives them the chance to give back to the community. Every dollar of new SNAP benefits returns an estimated \$1.80 in economic activity.



Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

More than 118,000 Missourians participate in WIC, which provides affordable, nutritious food for pregnant women, mothers, and their children age 5 and under. WIC helps ensure our children have a strong start in life.



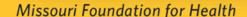
Food pantries, churches, and other local organizations

Local institutions and volunteers make up a crucial network of support across Missouri, supplementing federal programs to ensure our neighbors have access to nutritious foods



Read our stories. And share your own. TheNetBenefit.org

& more to come focused on economic support, health care and shelter



TheNetBenefit.org



Nanny's Story



Dasmone's Story



Dixie and Ron's Story



Jimmy's Story



Jennifer's Story



Diaa's Story









Humans of St. Louis



Humans of St. Louis

"I attended a crisis intervention training and they talked about mental health. My wife works for the Division of Health and Senior Services, so we learn from each other and I try to figure out ways to help people the best I can without using the last resort of, 'Well, I guess I've got to put you in a jail cell for 12 hours,' and as opposed to, 'Hey, if you need help, let's get you the help that you need.' I try to watch for body language. Certain movements are indicators of ... See More





Humans of St. Louis

June 26 - 3

"I had a refrigerator go out over the weekend. Came back home and had lost all of my food. And I had to go to the pantry. I've used it a few times. I don't go every month. I've only used it when I really had to. We didn't have food. We were down to canned goods and spices. Everything else in my refrigerator was lost. If it wasn't for that, I don't know what I would have done. I don't like to borrow or get handouts either. But it's good to know there's somewhere you can go for ... See More



Lisa Avery I'm glad that pantry was there for you and glad that you used it. That's what they're there for. Hang in there.

Like · Reply · 6w



Don Duncan There comes a time in many people's lives when they need a hand. There's no shame in it when you are in need. In return you can help others in the same situation by volunteering at the pantry or doing whatever you can to help another in need. Seems to be a lot of need in our world. We must pull together and help each other. Hoping for better times for you. Keep struggling. You only lose when you stop trying.

Like · Reply · 6w



COS Angela Landers and 427 others

8 Comments 14 Shares

Missouri Foundation for Health

A Growing Team







































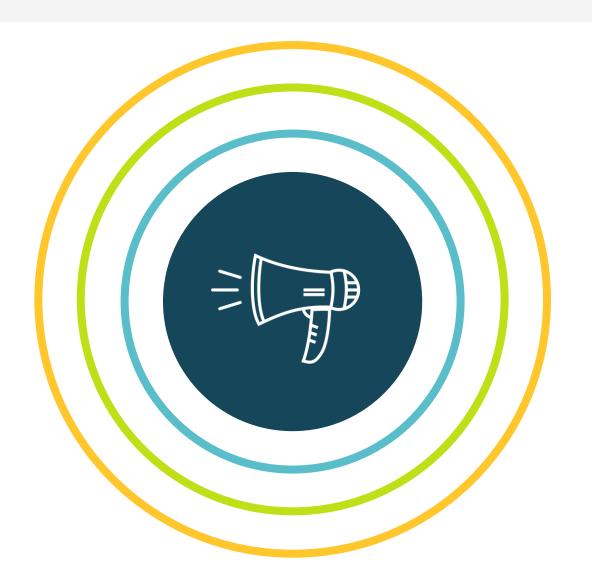




Missouri Foundation for Health

Role of Partners

- Amplify messaging that positions the importance of meeting basic needs to lead a healthy life
- Extend the message to hard-to-reach communities
- Collect and share stories of Missourians - and communities thriving as a result of access to care



Core Messages for Partners

Having access to enough nutritious food is critical to ensure Missourians have the fuel they need to attend school prepared to learn, go to their jobs ready to be productive, and maintain their health as they age.

Housing plays a critical role in our physical, mental, and emotional health. We know that when people have a safe, affordable place to call home, they are less likely to have unmet health needs.

Medicaid provides vital coverage for children—including those with special needs—who otherwise wouldn't be able to get the care they need to grow and thrive.

Medicaid also helps seniors stay in their homes and covers people with disabilities so they can afford their care.

Toolkits



The Net Benefit

Partner Launch Toolkit June 2018





The Net Benefit

National Health Center Week Toolkit August 12 - 18, 2018



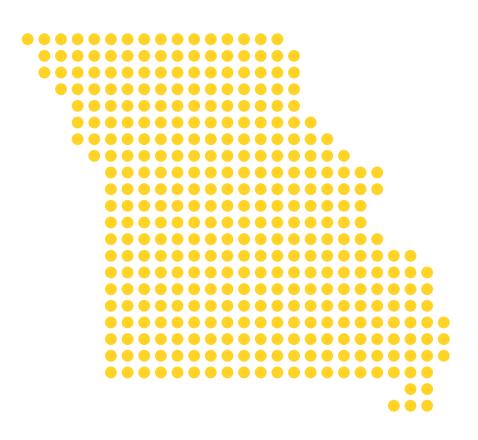


The Net Benefit

Back-to-School Toolkit August 2018



Who We Want to Reach



Missourians

- Beneficiaries, volunteers, and professionals
- Community leaders
- Voters across demographic and party lines

Storytelling

We are showcasing...

- How Missourians have found support in times of need.
- The role of dedicated professionals and volunteers who are helping their neighbors access food, shelter, health care, and economic assistance, and can speak to the importance of these supports in building strong communities.
- How communities are stronger when the individuals that make it up are strong.

Missouri Foundation for Health





"People are just hungry. They've lost jobs. They're new to the area. They're down on their luck for one reason or another. There's no specific economic level. We see people of all statuses. It's just people."

Sharon, Cape Girardeau



"I cried when I found housing in here because I was so happy to be on my own again. I had my own room. It was handicapped accessible. It's the best thing that's ever happened to me in my entire life outside of having my kids."

Virginia, Columbia



"The only hospital here is shutting down completely. But we need it. So where will people go for health care? Cape. Poplar Bluff. About an hour or more away."

Debra, Kennett



"I always tell people that when I was a child, I was hungry. Now, it's like I'm reliving these programs, but I'm on the other side. I get to pay it forward."

Karen, Sikeston

Keeping a Drumbeat...

July	
July 26	Americans with Disabilities Act anniversary
August	
Month	National Immunization Awareness Month
Month	Back-to-School
August 8-14	National Health Center Week
September	
Month	National Childhood Obesity Month
Sept. 24-28	Malnutrition Awareness Month
October	
October 1	Child Health Day
October 2-8	Mental Illness Awareness Month
October 8-12	National School Lunch Week
October 21-27	National Healthcare Quality Week
October 27	Make a Difference Day

November	
Month	American Diabetes Month
November 11	Veterans Day
November 22	Thanksgiving
December	
Month	Holiday season
December 3	International Day of People with Disability

Questions?

Contact



a catalyst for change

for **Health**



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